

Q: Can I shut off my meal AutoPay?

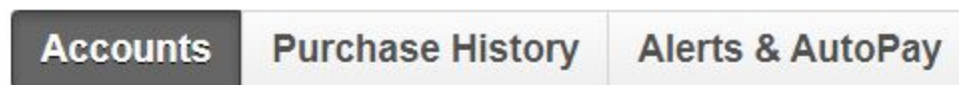
Yes, you can log into your FeePay account and adjust your auto payments at any time.

To do this you will go to the meals in the upper left corner of your screen:

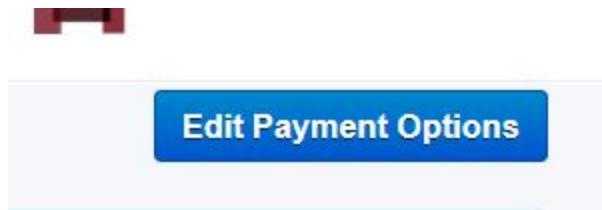


Then you will click on the Alerts & Auto Pay

Meals



Then you will click Edit Payment Options



Q: Why can't I sign my student up for anything in FeePay?

We have pulled all activities off of FeePay for the time being. Until we have further information and guidance on what the remainder of the school year looks like, we do not want families to pay for activities that may not happen.

Q: Will I be refunded for Spring athletics at the Middle School and/or High School levels?

At this time we are holding off processing refunds in case we are still able to have a spring season of sports. We also recognize we may need to prorate the fee given a shortened season. When we have further information and guidance on what the remainder of the spring season looks like, we will communicate with families regarding additional spring sport information, including forms and fees.

Q: Will I be refunded for the cost of a canceled event/trip?

We are working through each event/trip with the buildings and advisors to determine costs and potential refunds over the upcoming weeks. We will be communicating with each group on processing of refunds once we have collected all of the information necessary.